

# FROM CLASS TO CAREER



# LAND ACKNOWLEDGMENT

NorQuest College serves its learners and the community from within Treaty Six Territory—the traditional gathering place for Cree, Dene, Blackfoot, Saulteaux, Anishinaabe, Nakota Sioux, and Inuit. This land is also the home of Métis Nation of Alberta, and we are proud to celebrate the rich cultural heritage of Métis People in the Edmonton Whitemud Métis District and the North Saskatchewan River Territory, and at our Wetaskiwin campus in the Red Deer Métis District and Battle River Territory.

NorQuest recognizes that we are on a collective journey towards reconciliation, and this means the college is committed to growing, listening, and learning from Indigenous Peoples while regularly reflecting on our progress in these important acts.

NorQuest acknowledges that this journey is not straightforward and is sometimes difficult, but the college is committed to unlearning colonial ways of thinking while honouring and learning the histories, languages, ceremonies, and cultures of First Nations, Inuit, and Métis Peoples of past, present, and future generations.

# TABLE OF CONTENTS

## ABOUT NORQUEST

- 6 Welcome to NorQuest
- 11 Clubs and Associations
- 12 Student Services
- 14 Indigenous Student Services
- 16 Journeys Through Education

## PROGRAMS

### ARTS, SCIENCES & TECHNOLOGY

- 22 Arts and Sciences
- 22 Energy Management
- 23 Environmental Technician
- 23 Machine Learning Analyst

### BUSINESS

- 24 Accounting Technician
- 24 Administrative Professional
- 25 Business Administration
- 25 Dental Office Assistant
- 26 Hospital Unit Clerk
- 26 Medical Office Assistant
- 27 Veterinary Office Assistant

## COMMUNITY STUDIES

- 28 Addictions Recovery Practitioner
- 28 Autism Studies
- 29 Behaviour and Regulation Studies
- 29 Child and Youth Care
- 30 Community Support Worker
- 30 Disability Studies
- 31 Early Learning and Child Care
- 31 Educational Assistant
- 32 Indigenous Studies
- 32 Justice
- 33 Mental Health Recovery Practitioner
- 33 Settlement Studies
- 34 Social Work

## HEALTH

- 34 Advanced Education in Orthopaedics for LPNs
- 35 Advanced Foot Care
- 35 Health Care Aide
- 36 Health Care Leadership
- 36 Interdisciplinary Therapy Assistant
- 37 Medical Device Reprocessing Technician
- 37 Pharmacy Technician
- 38 Practical Nurse
- 38 Practical Nurse Diploma for Internationally Educated Nurses
- 39 Therapeutic Recreation

## ACADEMIC UPGRADING

- 39 Academic Upgrading
- 39 Foundations for Learning

## EMPLOYMENT PREPARATION

- 40 Apprenticeship Prep
- 40 Day Home Provider
- 40 Transitions to Employment

## ENGLISH LANGUAGE TRAINING

- 41 ESL Intensive
- 41 Language Instruction for Newcomers to Canada (LINC)
- 42 Teaching English as a Second Language

## CONTINUING EDUCATION

- 42 Supply Chain
- 43 Business Analysis
- 43 Food and Beverage Management
- 44 Flight Attendant
- 44 Insurance Professional
- 45 Managerial Excellence

- 46 English Language Proficiency
- 48 Funding Your Education
- 49 How to Apply
- 50 NorQuest Alumni Network
- 51 Academic Schedule

# WELCOME TO NORQUEST COLLEGE

**EXPLORE OVER 60  
PROGRAMS AND TAKE THE  
FIRST STEP TOWARDS A  
CAREER YOU'LL LOVE.**

66

I was hired within less than a week of finishing my final courses.

*Shanna Omeasoo*  
*Child and Youth Care graduate*

I was looking for a career, not a job. And that's how I landed at NorQuest.

*Robert Bradley*  
*Business Administration*

# YOUR COMMUNITY COLLEGE



## AS ALBERTA'S LARGEST COMPREHENSIVE COMMUNITY COLLEGE, NORQUEST OFFERS A WIDE RANGE OF ACCREDITED DIPLOMA AND CERTIFICATE PROGRAMS THAT TRAIN STUDENTS FOR IN-DEMAND CAREERS.

NorQuest works closely with industry partners and government representatives to design programs that meet industry demand. Students can enter careers full of opportunity and contribute to a prosperous community and economy.



Each program at NorQuest has an industry program advisory committee to ensure that our programs are workforce relevant. The advice and support of these community leaders help ensure our graduates continue to be highly coveted contributors to Alberta's economy.

*Carolyn Campbell*  
President & CEO of NorQuest College



- Graduate with real-world experience
- Flexible study options include online, in person, and hyflex\*
- Instructors with real-world experience
- Support services to help students achieve their goals
- Streamlined programming with direct career paths

\*With hyflex delivery, you can choose to attend your course in person, participate online in real-time, or watch a previously recorded session at any time.

# YOUR CAMPUS COMMUNITY

NorQuest creates an uplifting and welcoming campus community—a place where you can feel inspired, encouraged, and supported as you learn and grow.



There are many ways to be a part of the community at NorQuest. Whether through volunteering, joining a student club, or taking on a leadership role on campus, being involved can lead to a sense of belonging with others and build friendships that will last long after you've graduated.

*Elaidah Joannah De Jesus*  
Past Students' Council representative

## THE CORE

The Core at NorQuest provides educational essentials and branded apparel for students. From textbooks to sweatshirts to course supplies, students can purchase items for their classroom or their closet.

While browsing for your NorQuest gear, discover Local Creations at The Core, where you will find unique, handmade or locally produced products crafted by Edmonton artisans and entrepreneurs. Shop local and support creators in your community.

→ [thecore.norquest.ca](https://thecore.norquest.ca)



**14,400+**  
Full-time and part-time students in credit and non-credit programs



**75+**  
First languages spoken on campus



**80+**  
Countries of birth



## FIND YOUR COMMUNITY

NorQuest offers a variety of clubs, associations, and ways to get involved.



I wanted to come to NorQuest because of the inclusivity and diversity I saw. There were so many people from so many different countries coming together to learn, and everyone seemed valued.

*Binita Khadka*  
Disability Studies graduate

## ESPORTS

Meet new people, make new friends, and experience a new side to college life. Esports is open to everyone - regardless of your skillset or experience in gaming. Join a varsity team and compete against others across Canada!

→ [norquest.ca/esports](https://norquest.ca/esports)

## PRIDE

The Pride Committee at NorQuest helps ensure that 2SLGBTQIA+ students and employees feel safe, respected, included, and celebrated for who they are.

→ [norquest.ca/pride](https://norquest.ca/pride)

## NETWORKING CAFE

Get matched with a mentor that can help you achieve your career and personal goals.

→ [norquest.ca/networking-cafe](https://norquest.ca/networking-cafe)

## RBC STUDENT AMBASSADORS

As an RBC Student Ambassador, you can support NorQuest events and activities throughout the college while sharing your passion for education and meeting new people.

→ [norquest.ca/ambassadors](https://norquest.ca/ambassadors)

## SANQC

The Students' Association of NorQuest College strives to make your NorQuest experience the best it can be. Join the Students' Council, start a club, or take part in fun events!

→ [sanqc.ca](https://sanqc.ca)

## PEER MENTORSHIP PROGRAM

New international students interested in participating in the program are matched with a peer mentor. Throughout each term, peer mentors offer social support, assistance, and guidance while developing their leadership skills.

→ [norquest.ca/peer-mentorship](https://norquest.ca/peer-mentorship)

# STUDENT SERVICES

NorQuest strives to ensure that each student feels supported through their educational journey.



Career Coaches provide valuable support and guidance to empower NorQuest learners and graduates at all stages of their career journey. I love creating connections with learners as we work together to explore their interests and set individualized goals, all while building their confidence and workforce-relevant skills.

*Anju Symington*  
Career Coach

## HEALTH AND WELLNESS SUPPORT

A team of social workers, nurses, and psychologists provides students with free health and wellness support. Students can register for free workshops on mental health, time management, grief and loss, test anxiety, and more.

## STUDENT ADVISING

Student Advisors are your central point of contact after you apply for your program. They provide information on programs, services, testing, and financial aid.

## TUTORING

Students in all programs can receive free tutoring by professional tutors who can assist with homework, understanding assignments, clarifying course content, and preparing for exams.

## ACCESSIBILITY

Support services, including assistive technology, academic coaching, accommodated exams, and sign language interpretation, are available to address barriers for students with ongoing or temporary disabilities.

## CAREER SUPPORT

The Career Centre helps students prepare for their future careers by empowering students through real-world experiences, connections to industry, and professional skills development. Students can also apply for jobs and volunteer opportunities on the student job board, CareerQuest Hub.

## CHILD CARE CENTRE

The Intercultural Child & Family Centre provides child care for children between one and six years old. Our program is play based, encouraging children's creativity and learning through hands-on discovery in a responsive and stimulating environment.

## INTERNATIONAL STUDENT SERVICES

NorQuest International offers various support programs and services to meet the unique needs of international students. Services include international student recruitment and advising, settlement guidance, and information on immigration-related matters.

## CAMPUS SAFEWALK

The Campus SafeWalk program is available to all NorQuest students. Campus SafeWalkers will accompany students to their vehicles or transit stations, so they can have peace of mind as they leave campus.

Explore these student services and more at

→ [norquest.ca/student-resources](https://norquest.ca/student-resources)

# THE MIYO- PIMÂTISIWIN CENTRE

Miyo-pimâtsiwin means 'to live a good life' in Cree and is a welcoming space for Indigenous students and the college community. Designed to be a gathering place, students and staff can come together to share meals, tell stories, and participate in ceremonies.



It is impactful having a safe space where tutors meet one on one with students. There aren't many places you can smudge indoors, but the Miyo-pimâtsiwin Centre allows this. This was helpful in calming my anxiety before tests and exams and helped to centre me.

*Rob Gurney*  
*Social Work graduate*

## WAIVED APPLICATION AND TUITION DEPOSIT FEES

During the application process, Indigenous students do not need to pay the application fee or tuition deposit.

## INDIGENOUS STUDENT ADVISORS

NorQuest has a friendly and knowledgeable team of Indigenous Student Advisors who can help you navigate your academic journey with a holistic approach, including academic, cultural, social, and physical considerations.

## COMPLETION CEREMONY

When Indigenous students graduate from their NorQuest program, they can celebrate with their family, friends, and Elders in a way that honours their ancestors and commemorates their traditions.

## Non-Indigenous students are also welcomed at the Centre and can learn more about Indigenous teachings and traditions by:

- Learning how to smudge and engaging in smudging ceremonies
- Touring the Centre and asking staff for guidance on Indigenous teachings
- Being invited to cultural ceremonies and events when appropriate

If non-Indigenous students are looking for a quiet area to study with Indigenous peers, they are welcome to come into the Centre during operational hours.



# JOURNEYS THROUGH EDUCATION

Post secondary isn't a one-size-fits-all experience. NorQuest has a journey—or pathway—that allows each student to have an enriching academic experience while preparing them for further studies.

## OPEN ADMISSIONS PATHWAYS

Don't wait to start your academic journey. Through NorQuest's Open Admissions Pathways, students can gain admission into select programs even if they don't meet the admission requirements.

### Available programs

- Accounting Technician **CERTIFICATE**
- Administrative Professional **CERTIFICATE**
- Business Administration **DIPLOMA**
- Community Support Worker **CERTIFICATE**
- Early Learning and Child Care **CERTIFICATE**  
**OR DIPLOMA**
- Disability Studies **DIPLOMA**
- Indigenous Studies **DIPLOMA**
- Justice **DIPLOMA**

Learn more at [norquest.ca/pathway](https://norquest.ca/pathway)

## OPEN STUDIES

Open Studies is available for students who wish to take post-secondary-level credit courses at NorQuest, but are not applying to a specific certificate or diploma program to attain a credential. Open Studies is ideal for students who:

- Aren't sure which program to take and would like to complete some courses to see what they're most interested in pursuing.
- Have a general interest in taking classes for professional or personal development.
- Are visiting from another post-secondary institution and wish to take a course at NorQuest because it fits within their schedule and/or the course isn't offered by their home institution.

Learn more at [norquest.ca/openstudies](https://norquest.ca/openstudies)

## ACADEMIC UPGRADING

NorQuest College also operates as an accredited high school and offers courses that follow the Alberta Education curriculum. These courses prepare students to continue their studies at NorQuest or other post-secondary institutions in Alberta and across Canada.

Students can choose to upgrade only the courses they need for post-secondary entrance, or they can earn a high school diploma or Canadian Adult Education Credential (CAEC).

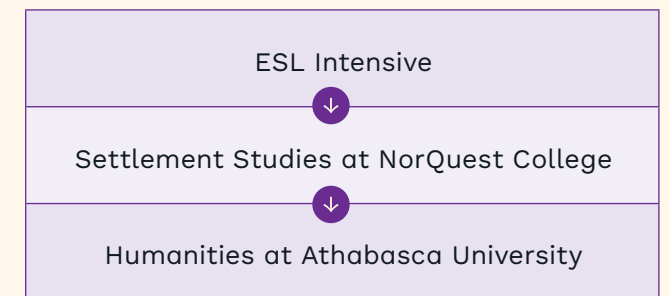
Learn about course availability at [norquest.ca/au](https://norquest.ca/au)

## LADDERING OPPORTUNITIES

Success isn't always a straight line with a single start point and a single end point. Most times, success is like a ladder with each rung representing a step in your journey.

At NorQuest, we create laddering opportunities for students, so they can make continuous progress toward their goals.

## FROM THE NORQUEST CLASSROOM TO ATHABASCA UNIVERSITY



I play a big role in making sure that newcomers in our communities are assisted and given tools to reach their potential. As an advocate, I have kept on increasing my professional growth by continuous learning, and I want to keep passing those skills to others so that we can move ahead together.

*Bazibuhe (Bazi) Muhabwa*  
Settlement Studies graduate



# WHAT DOES SUCCESS LOOK LIKE FOR YOU?

AT NORQUEST, YOU CAN DEFINE WHAT SUCCESS LOOKS LIKE FOR YOUR EDUCATIONAL AND PERSONAL JOURNEY.

Some students come to NorQuest to prepare for a post-secondary program, while others come with a specific career goal in mind. Whatever your journey looks like, NorQuest provides the space where you can learn, grow, and find your path.



Now that I have my diploma, I know it will lead me to success no matter where it takes me.

*Rod Anderson  
Laddering student from Arts and Sciences to Indigenous Studies*

# 2024 PRESIDENT'S MEDAL WINNER

## KEMI BANKOLE

Being recognized as a President's Medal winner, the highest honour a NorQuest student can achieve, is about more than academic excellence. Kemi Bankole, the winner for the 2023-24 academic year, is passionate about making a difference for children and youth in need.

"I chose NorQuest College because of its reputation for academic excellence, its rich programs in my chosen course of study, its affordability, and its vibrant campus community including the cultural diversity represented there," Kemi says.

Kemi excelled in her studies, with a deep understanding of the theories and practices in Child and Youth Care. "I was primarily looking for a challenging and diverse curriculum, delivered by dedicated instructors who are experts in the field, that would provide me with a well-rounded education and prepare me for my future career goals," Kemi says.

"I also wanted a college that offered opportunities for personal growth through academic support services and resources, and extracurricular involvement."



Throughout her academic journey, she was dedicated to learning and eager to enhance her skills to better serve those under her care. Outside the classroom, Kemi was actively involved in volunteering for causes close to her heart.

"My experience at NorQuest College has been instrumental in shaping my academic and professional journey, providing me with the tools, knowledge, and network needed to succeed in my chosen field and pursue my true calling," says Kemi. "The knowledge and skills I acquired during my studies, combined with the practical experience I gained through my practicums, have prepared me for the challenges and opportunities that lie ahead in my career."

# PROGRAMS

ARTS, SCIENCES & TECHNOLOGY  
BUSINESS  
COMMUNITY STUDIES  
HEALTH  
ACADEMIC UPGRADING  
EMPLOYMENT PREPARATION  
ENGLISH LANGUAGE TRAINING  
CONTINUING EDUCATION

# ARTS, SCIENCES & TECHNOLOGY

## ARTS AND SCIENCES

[norquest.ca/arts](http://norquest.ca/arts)

### Diploma

Launch your academic journey with NorQuest's Arts and Sciences diploma program. Immerse yourself in an inclusive, supportive learning environment while earning 60 transferable credits to jumpstart your post-secondary education. With small class sizes, dedicated instructors, and courses that are recognized by post secondary institutions across Alberta and Canada, NorQuest's Arts and Sciences program provides a strong foundation for your future Bachelor of Arts or Bachelor of Science degree.

Student Advisors will help you design your own program of study and build an academic plan that will help you achieve your goals.

*Note: Courses can be taken individually for university transfer through Open Studies.*

### Admission requirements

- Language Arts (one of or equivalent)
  - 65% in English Language Arts 30-1
  - 75% in English Language Arts 30-2
  - 65% in ESLG 1860
  - 75% in ESLG 1898
- Academic assessment testing in place of academic requirements is not applicable for this program
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

## ENERGY MANAGEMENT

[norquest.ca/energy](http://norquest.ca/energy)

### Diploma

Put a spark in your career with the new interdisciplinary Energy Management program and gain the skills and knowledge to meet growing workforce needs in the energy sector. You will learn about emerging renewable energy sources, understand energy efficiency, and navigate energy policy so that you can support and direct the energy needs of organizations and communities.

### Career potential

Graduates will find employment at the technology level in various settings such as electrical utility companies, government, consulting firms, oil and gas, and facilities management and can pursue many different careers as energy managers, advisors, analysts, and consultants.

### Admission requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 70% in English Language Arts 30-2
  - 60% in ESLG 1860
  - 70% in ESLG 1898
- Mathematics (one of or equivalent)
  - 50% in Mathematics 30-1
  - 50% in Mathematics 30-2

OR

- Completion of NorQuest Academic Assessment
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

## ENVIRONMENTAL TECHNICIAN

[norquest.ca/et](http://norquest.ca/et)

### Diploma

Are you passionate about the environment? Start a rewarding career to protect and sustain the health of our environment and ecosystems. Through extensive, hands-on training in both laboratory and field settings, you will prepare for technical work in the environmental sector and gain practical knowledge and skills ranging from compliance auditing and contaminated site management to impact assessment and pollution prevention and monitoring.

### Career potential

Graduates may find employment with consulting firms, government, and industry. Many will enter the workforce as environmental technicians/technologists or environmental scientists, become self-employed, or choose to pursue a bachelor's degree.

### Admission requirements

- Language Arts (one of or equivalent)
  - 50% in English Language Arts 30-1
  - 60% in English Language Arts 30-2
  - 50% in ESLG 1860
  - 60% in ESLG 1898
- 50% in Mathematics 30-2 or equivalent
- 50% in Biology 30 or equivalent

OR

- Completion of NorQuest Academic Assessment
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

Applicants who have previously completed a Bachelor of Science, Technology, or Engineering degree will be considered to have met the academic admission requirements as long as the English Language Arts requirement is met.

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

## MACHINE LEARNING ANALYST

[norquest.ca/mla](http://norquest.ca/mla)

### Diploma

Do you enjoy solving puzzles? Enter the exciting field of artificial intelligence (AI) and machine learning (ML) with NorQuest's new Machine Learning Analyst program. The first of its kind in Canada, this program delivers flexible, career-ready training that will prepare you for entry-level jobs in the growing and globally competitive field of computer science. You will develop fundamental skills in AI and ML, such as data analytics and computer programming, and build foundational business skills that will equip you to work in multi-disciplinary teams that develop exciting solutions for a variety of business problems in different industries.

This program will prepare you for AI-related careers using real-world ML problems with input from local businesses, while also developing a strong project portfolio to prepare for employment.

### Career potential

Machine learning and data analytics are tools that are used by almost all businesses and sectors to transform data into functional business solutions, and graduates will be prepared to follow many different careers paths including ML analyst or technician and data analyst or scientist.

### Admission requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 60% in ESLG 1860
  - 70% in English Language Arts 30-2
  - 70% in ESLG 1898
- Mathematics (one of or equivalent)
  - 50% in Mathematics 30-1
  - 50% in Mathematics 30-2

OR

- Completion of NorQuest Academic Assessment
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

# BUSINESS

## ACCOUNTING TECHNICIAN

[norquest.ca/at](http://norquest.ca/at)

### Certificate

Essential across all industries, accounting professionals play a key role in organizational success. This program provides the theory and technical skills required to perform a range of accounting services.

*Note: This is a Bring Your Own Device program; a computer with Windows, Microsoft Office 2016, and a stable Internet connection are required.*

### Career potential

Graduates find employment in small business, government, banking, insurance, manufacturing, health services, not-for-profit organizations, retail, hospitality, oilfield, construction, and other industries.

### Admission requirements

- Language Arts (one of or equivalent)
  - 50% in English Language Arts 30-1
  - 50% in English Language Arts 30-2
  - 50% in ESLG 1860
  - 50% in ESLG 1898
- Mathematics (one of or equivalent)
  - 65% in Mathematics 20-1
  - 65% in Mathematics 20-2
  - 50% in Mathematics 30-1
  - 50% in Mathematics 30-2

OR

- Completion of NorQuest Academic Assessment
- ELP Requirements<sup>1</sup>
  - Band E – see pages 46–47 for details

Missing requirements? The Open Admissions Pathway provides an alternative way for you to start your studies quickly and enter your program. Learn more at [norquest.ca/pathway](http://norquest.ca/pathway)

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

## ADMINISTRATIVE PROFESSIONAL

[norquest.ca/adminpro](http://norquest.ca/adminpro)

### Certificate

The Administrative Professional program equips you with the skills and knowledge you need to become an office professional in today's business environment. You will learn essential office skills such as basic accounting, software applications, event management, and business communication.

NorQuest is now a certified Educational Partner with the Association of Administrative Professionals (AAP). Students who complete the required courses can work towards earning their Canadian Certified Administrative Professional (CCAP) designation.

*Note: This is a Bring Your Own Device program; a computer with Windows, Microsoft Office 2016, and a stable Internet connection are required.*

### Career potential

Graduates find employment in the public and private sectors, working in rapidly evolving administrative support roles that include office coordination, communications, customer service, data analysis, and event planning.

### Admission requirements

- Language Arts (one of or equivalent)
  - 50% in English Language Arts 30-1
  - 50% in English Language Arts 30-2
  - 50% in ESLG 1860
  - 50% in ESLG 1898
- Mathematics (one of or equivalent)
  - 50% in Mathematics 10C
  - 50% in Mathematics 20-3

OR

- Completion of NorQuest Academic Assessment
- ELP Requirements<sup>1</sup>
  - Band E – see pages 46–47 for details

Missing requirements? The Open Admissions Pathway provides an alternative way for you to start your studies quickly and enter your program. Learn more at [norquest.ca/pathway](http://norquest.ca/pathway)

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

## BUSINESS ADMINISTRATION

[norquest.ca/ba](http://norquest.ca/ba)

### Diploma

Build the skills you need to thrive in a dynamic business world and choose from five specializations in the second year—Management (entrepreneurship or business operations), Accounting, Human Resources Management, Finance, or General Studies—in which you will develop a core understanding of business fundamentals. Paired with the optional paid co-op, you'll become an in-demand job candidate for any career you choose.

*Note: This is a Bring Your Own Device program; a computer with Windows, Microsoft Office 2016, and a stable Internet connection are required.*

### Career potential

Graduates find employment in the public and private sectors, small business, government, banking, insurance, not-for-profit organizations, retail, hospitality, oilfield, construction, and other industries.

### Admission requirements

- Language Arts (one of or equivalent)
  - 50% in English Language Arts 30-1
  - 50% in English Language Arts 30-2
  - 50% in ESLG 1860
  - 50% in ESLG 1898
- Mathematics (one of or equivalent)
  - 65% in Mathematics 20-1
  - 65% in Mathematics 20-2
  - 50% in Mathematics 30-1
  - 50% in Mathematics 30-2

OR

- Completion of NorQuest Academic Assessment
- ELP Requirements<sup>1</sup>
  - Band E – see pages 46–47 for details

Missing requirements? The Open Admissions Pathway provides an alternative way for you to start your studies quickly and enter your program. Learn more at [norquest.ca/pathway](http://norquest.ca/pathway)

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

## DENTAL OFFICE ASSISTANT

[norquest.ca/dental](http://norquest.ca/dental)

### Certificate

Master essential administrative skills tailored for the dental industry. This condensed, intensive program will equip you with the expertise to handle diverse clerical and administrative tasks needed in a dental practice, including appointment scheduling, billing, and filing. You'll gain proficiency in dental terminology and learn effective communication strategies for working with a diverse community of clients.

*Note: This is a Bring Your Own Device program; a computer with Windows, Microsoft Office 2016, and a stable Internet connection are required.*

### Career potential

Graduates may find employment in general and specialty dental practices such as denture clinics, orthodontist offices, dental labs, and other dental-related businesses and health-care industries.

### Admission requirements

- Language Arts (one of or equivalent)
  - 50% in English Language Arts 30-1
  - 65% in English Language Arts 30-2
  - 50% in ESLG 1860
  - 65% in ESLG 1898

OR

- Completion of NorQuest Academic Assessment
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

Missing requirements? The Open Admissions Pathway provides an alternative way for you to start your studies quickly and enter your program. Learn more at [norquest.ca/pathway](http://norquest.ca/pathway)

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

## HOSPITAL UNIT CLERK

[norquest.ca/huc](http://norquest.ca/huc)

### Certificate

Hospital unit clerks are the first point of contact for patients and play a vital role in managing communication and information in hospital nursing units. Learn medical terminology, how to process medical orders, communication skills, administrative procedures, and computer skills.

*Note: This is a Bring Your Own Device program; a computer with Windows, Microsoft Office 2016, and a stable Internet connection are required.*

### Career potential

Graduates may work in acute care and rehabilitation hospitals and extended care and long-term facilities.

### Admission requirements

- Language Arts (one of or equivalent)
  - 50% in English Language Arts 30-1
  - 65% in English Language Arts 30-2
  - 50% in ESLG 1860
  - 65% in ESLG 1898

OR

- Completion of NorQuest Academic Assessment
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

Missing requirements? The Open Admissions Pathway provides an alternative way for you to start your studies quickly and enter your program. Learn more at [norquest.ca/pathway](http://norquest.ca/pathway)

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

## MEDICAL OFFICE ASSISTANT

[norquest.ca/moa](http://norquest.ca/moa)

### Certificate

Considered an asset to health-care teams, medical office assistants support physicians and other health-care professionals with essential administrative support.

This fast-paced program is targeted to support you with the skills needed for success in a medical administrative support role, including medical terminology, scheduling, billing, and communications, in addition to using current office technology and software.

*Note: This is a Bring Your Own Device program; a computer with Windows, Microsoft Office 2016, and a stable Internet connection are required.*

### Career potential

Graduates find work in medical offices, physical therapy clinics, diagnostic imaging labs, hospitals, and community health centres.

### Admission requirements

- Language Arts (one of or equivalent)
  - 50% in English Language Arts 30-1
  - 65% in English Language Arts 30-2
  - 50% in ESLG 1860
  - 65% in ESLG 1898

OR

- Completion of NorQuest Academic Assessment
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

Missing requirements? The Open Admissions Pathway provides an alternative way for you to start your studies quickly and enter your program. Learn more at [norquest.ca/pathway](http://norquest.ca/pathway)

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

## VETERINARY OFFICE ASSISTANT

[norquest.ca/voa](http://norquest.ca/voa)

### Certificate

As a valued member of the team in a clinical, emergency, or specialty hospital setting, veterinary office assistants support practices with essential administrative skills. This program provides a solid foundation in office administration, communication, practice management software, and veterinary medical terminology, complemented by hands-on training, to equip you with the skills necessary to efficiently manage the administrative and customer service demands of a veterinary practice or hospital.

*Note: This is a Bring Your Own Device program; a computer with Windows, Microsoft Office 2016, and a stable Internet connection are required.*

### Career potential

Graduates have opportunities to work in veterinary practices and clinics, animal hospitals, related not-for-profit organizations, and veterinary supply companies.

### Admission requirements

- Language Arts (one of or equivalent)
  - 50% in English Language Arts 30-1
  - 65% in English Language Arts 30-2
  - 50% in ESLG 1860
  - 65% in ESLG 1898

OR

- Completion of NorQuest Academic Assessment
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

Missing requirements? The Open Admissions Pathway provides an alternative way for you to start your studies quickly and enter your program. Learn more at [norquest.ca/pathway](http://norquest.ca/pathway)

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>



# COMMUNITY STUDIES

## ADDICTIONS RECOVERY PRACTITIONER

[norquest.ca/arp](http://norquest.ca/arp)

### Post-Diploma Certificate

This post-diploma certificate builds upon students' previous training and experience and provides health and human services professionals with the knowledge and skills to work with clients experiencing substance use and concurrent disorders.

### Career potential

Graduates may enter the field of addictions recovery or pursue further education at the bachelor's and master's levels in areas such as social work, addictions, mental health, program administration, management, and research. Graduates may receive credit toward NorQuest's Mental Health Recovery Practitioner program.

### Admission requirements

- Post-secondary diploma or degree in health, human services, or social sciences; or active licensure in Canada with a health or human services governing body
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

## AUTISM STUDIES

[norquest.ca/autism](http://norquest.ca/autism)

### Post-Diploma Certificate

This program is developed for healthcare, education, early learning or wellness graduates or professionals seeking to enhance their ability to support individuals on the autism spectrum. The Autism Studies program at NorQuest provides practitioners with knowledge and strength-based approaches to provide meaningful support. Through extensive consultation among individuals with lived experiences with autism, our curriculum is designed to deepen your understanding of the diverse experiences of individuals and empower you to apply this knowledge into your professional practice.

### Career potential

Graduates may work in a variety of settings, such as early intervention programs, school settings, and community agencies as well as directly in individual's homes.

### Admission requirements

- Completion of a relevant diploma program or degree in healthcare, education, early learning, or wellness fields
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

## BEHAVIOUR AND REGULATION STUDIES

[norquest.ca/brs](http://norquest.ca/brs)

### Post-Diploma Certificate

This program is designed for diploma graduates and working professionals in community, educational, and health settings who would like to enhance their knowledge and build competencies and skills to work with individuals who display behaviours of concern. You will learn to apply person-centred principles to create tailored strategies based on individual needs and circumstances.

### Career potential

Graduates may work in a variety of settings, such as early intervention programs, school settings, and community agencies as well as directly in individual's homes.

### Admission requirements

- Completion of a relevant diploma program or degree in healthcare, education, early learning, or wellness fields
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

## CHILD AND YOUTH CARE

[norquest.ca/cyc](http://norquest.ca/cyc)

### Diploma

Learn to support young people and families with social, behavioral, and emotional issues. You will explore ethical decision making, positive communication skills, and trust-building strategies. The program combines classroom learning and real-world experience, teaching trauma-informed care and ways to support resilience and create positive change in the lives of youth and their families.

### Career potential

Graduates find employment in the non-profit sectors for child and youth care services including group homes, schools, provincial government Child and Family Services, emergency shelters, and community recreation settings.

### Admission requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 60% in English Language Arts 30-2
  - 60% in ESLG 1860
  - 60% in ESLG 1898

OR

- Completion of NorQuest Academic Assessment
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

Work experience requirements apply. See program web page for complete details.<sup>2</sup>

## COMMUNITY SUPPORT WORKER

[norquest.ca/csw](http://norquest.ca/csw)

### Certificate

Develop the knowledge and skills to work with marginalized communities and individuals at the front line in a human service delivery setting. With a mix of classroom training and hands-on practical experience, the Community Support Worker program equips you to confidently and sensitively serve diverse individuals and communities.

### Career potential

Graduates may receive direct entry into year two of the Settlement Studies program or credit toward the Disability Studies program. Graduates find employment in immigrant settlement agencies, Indigenous child and family service agencies, group homes, ethno-specific community service organizations, and emergency shelters.

### Admission requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 60% in English Language Arts 30-2
  - 60% in ESLG 1860
  - 60% in ESLG 1898

OR

- Completion of NorQuest Academic Assessment
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

Missing requirements? The Open Admissions Pathway provides an alternative way for you to start your studies quickly and enter your program. Learn more at [norquest.ca/pathway](http://norquest.ca/pathway)

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

## DISABILITY STUDIES

[norquest.ca/ds](http://norquest.ca/ds)

### Diploma

Acquire the skills needed to support individuals with disabilities in early intervention, community settings, schools, recreation, and employment. You will be prepared to create, implement, assess, and modify plans to help utilize individual strengths and abilities to increase opportunities for meaningful participation in the community.

### Career potential

Graduates will find employment in a number of careers in the community disability sector. This may involve working for an agency or with a family directly to assist individuals who receive assistance through programs such as Family Support for Children with Disabilities or Persons with Developmental Disabilities.

### Admission requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 60% in English Language Arts 30-2
  - 60% in ESLG 1860
  - 60% in ESLG 1898

OR

- Completion of NorQuest Academic Assessment
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

Missing requirements? The Open Admissions Pathway provides an alternative way for you to start your studies quickly and enter your program. Learn more at [norquest.ca/pathway](http://norquest.ca/pathway)

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

## EARLY LEARNING AND CHILD CARE

[norquest.ca/elcc](http://norquest.ca/elcc)

### Certificate or Diploma

Learn to provide quality child care in a variety of settings and plan appropriate activities for children. Knowledge of child development, family dynamics, play, and program planning will equip you to support the healthy development of children through child-centred learning experiences.

The certificate program prepares graduates for Early Childhood Educator II certification and the diploma program prepares graduates for Early Childhood Educator III certification from Alberta Children’s Services.

### Career potential

Graduates may find employment in daycares, day homes, and other programs. The child-care field is an above-average growth profession with an increasing demand for employees.

### Admission requirements

#### Certificate, Diploma

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 60% in English Language Arts 30-2
  - 60% in ESLG 1860
  - 60% in ESLG 1898

OR

- Completion of NorQuest Academic Assessment
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

#### Diploma-Year 2 only

- NorQuest College Early Learning and Child Care certificate

Missing requirements? The Open Admission Pathway provides an alternative way for you to start your studies quickly and enter your program. Learn more at [norquest.ca/pathway](http://norquest.ca/pathway)

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

## EDUCATIONAL ASSISTANT

[norquest.ca/ea](http://norquest.ca/ea)

### Certificate

Learn to support children and youth with diverse learning needs and help them to reach their potential. With a focus on diversity and inclusion and hands-on classroom learning, the Educational Assistant program prepares you to play a key role in helping students thrive in a variety of educational and community settings. Acquire knowledge and interpersonal and practical skills to support students both one-on-one and in small groups.

### Career potential

Graduates may work in public, separate, or private schools, in pre-kinder and early intervention programs, before and after school programs, respite care for children with special needs, summer camps and programs for children with special needs, community organizations, hospitals, or young offender centres. Graduates may choose to continue into the Disability Studies or Early Learning and Child Care diploma programs at NorQuest.

### Admission requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 60% in English Language Arts 30-2
  - 60% in ESLG 1860
  - 60% in ESLG 1898

OR

- Completion of NorQuest Academic Assessment
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>



## INDIGENOUS STUDIES

[norquest.ca/is](https://norquest.ca/is)

### Diploma

Broaden your understanding of the cultural, historical, social, and political experiences and perspectives of Indigenous Peoples in Canada and pursue a career or further education with NorQuest's new Indigenous Studies program.

Designed for both Indigenous and Indigenous ally students, our Indigenous Studies diploma explores topics in Indigenous ways of knowing and being, social policy and laws, land-based learning, and more.

### Career potential

Graduates may pursue a career in Indigenous relations, governance, education, and culture. Employment opportunities may be found within Indigenous governments and administrations, as well as with federal, provincial, and municipal governments and non-profit organizations.

### Admission requirements

- Language Arts (one of or equivalent)
  - 50% in English Language Arts 30-1
  - 60% in English Language Arts 30-2
- 50% in ESLG 1860
- 60% in ESLG 1898

OR

- Completion of NorQuest Academic Assessment
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

Missing requirements? The Open Admissions Pathway provides an alternative way for you to start your studies quickly and enter your program. Learn more at [norquest.ca/pathway](https://norquest.ca/pathway)

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

## JUSTICE

[norquest.ca/justice](https://norquest.ca/justice)

### Diploma

Learn about Alberta laws and policies and the many socio-economic factors that influence crime. The program includes Indigenous-focused resources to promote understanding about Indigenous Peoples' complex relationship with Canada's justice system.

Explore a broad range of important skills including crisis intervention skills, health and wellness initiatives, and strategies for working with diverse groups of Canadians.

Focus on a specific area of interest, including youth work, corrections theory and practice, law enforcement, Indigenous justice, advocacy, and many others.

### Career potential

Graduates will be prepared to work collaboratively with other justice professionals and to pursue positions such as police officer, probation officer, case worker, Indigenous peace officer, court clerk, sheriff, youth worker, corrections officer, victim services advocate, park warden, fish and wildlife peace officer, border security officer, sentence administrator, and more.

### Admission requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 70% in English Language Arts 30-2
- 60% in ESLG 1860
- 70% in ESLG 1898

OR

- Completion of NorQuest Academic Assessment
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

Missing requirements? The Open Admissions Pathway provides an alternative way for you to start your studies quickly and enter your program. Learn more at [norquest.ca/pathway](https://norquest.ca/pathway)

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

## MENTAL HEALTH RECOVERY PRACTITIONER

[norquest.ca/mhrp](https://norquest.ca/mhrp)

### Post-Diploma Certificate

This post-diploma certificate provides health and human services professionals with the knowledge and skills to work with clients experiencing mental health and concurrent disorders. Gain the knowledge and skills to identify and understand mental health needs and to help clients navigate mental health systems.

### Career potential

Graduates may enter the mental health field or pursue further education at the bachelor's and master's levels in areas such as social work, addictions, mental health, program administration, management, and research. Graduates may receive credit toward the Addictions Recovery Practitioner program.

### Admission requirements

- Post-secondary diploma or degree in health, human services, or social sciences; or active licensure in Canada with a health or human services governing body
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

## SETTLEMENT STUDIES

[norquest.ca/ss](https://norquest.ca/ss)

### Diploma

Begin a rewarding career that supports newcomers to settle and integrate into their new communities. In this diploma program, the first of its kind in western Canada, you will develop the skills and competencies needed to work effectively with newcomers to Canada. You will examine the foundational and current practices of settlement work in Canada and develop strategies to empower, support, and advocate for clients.

Graduates from NorQuest's Community Support Worker program are eligible to apply directly into year two of the Settlement Studies program.

### Career potential

Graduates may pursue employment within the non-profit and settlement sectors, various departments and levels of government, or agencies that have partnerships with schools and public libraries.

### Admission requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 60% in English Language Arts 30-2
- 60% in ESLG 1860
- 60% in ESLG 1898

OR

- Completion of NorQuest Academic Assessment
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

# HEALTH

## SOCIAL WORK

[norquest.ca/sw](http://norquest.ca/sw)

### Diploma

NorQuest's Social Work diploma program is uniquely designed to equip you with skills to support individuals from diverse backgrounds. In addition to learning the foundations of social work, this program emphasizes the value of diversity in the context of Indigenous and multicultural knowledge and practices within an anti-oppressive and ethical framework that is supportive and empowering.

### Career potential

Graduates may expect to be employed in governmental/public and non-governmental (largely third/non-profit community sector) settings that involve child welfare, education, health, immigration, and justice systems. They can work with individuals, families, groups and/or communities.

### Admission requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 60% in ESLG 1860
- Academic assessment testing in place of academic requirements is not applicable for this program
- Documentary evidence (i.e., a form completed by the agency involved) of having completed at least 100 voluntary and/or paid work hours in the human services field within the last five years of the start date of your program with one organization. We do not offer conditional admissions for the volunteer/work requirement so you must complete the 100 hours before you receive an offer of admission. See program web page for more details.
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

Practicum/work experience requirements apply. See program web page for complete details.<sup>2</sup>

## ADVANCED EDUCATION IN ORTHOPAEDICS FOR LPNS

[norquest.ca/ortho](http://norquest.ca/ortho)

### Post-Diploma Certificate

This post-diploma program prepares licensed practical nurses (LPNs) with the knowledge and skills for a specialized career in orthopaedics. Through three courses and 300 hours of clinical practice, you will further your understanding of anatomy and physiology as they relate to orthopaedics and orthopaedic radiology, assessment, and trauma.

### Career potential

Graduates are prepared to work in emergency departments, cast rooms, and orthopaedic patient care areas.

### Admission requirements

- Active registration in good standing with a college for licensed practical nurses (LPNs)
- Active employment in an acute care site for a minimum of 3600 hours, confirmed by a letter from current employer
  - Acute care sites include medicine, surgery, intensive care, cardiac care, pediatrics, emergency departments, operating rooms, or out-patient cast rooms

Additional clinical practical requirements may apply. See program web page for complete details.<sup>2</sup>



**I chose NorQuest because of the diverse student population and its Social Work diploma program is multicultural focused.**

*Jirehl, Social Work*

## ADVANCED FOOT CARE

[norquest.ca/afc](http://norquest.ca/afc)

### Course completion

Through a combination of independent study, assignments, instructor-led theory, and clinical practice, students will learn assessment and treatment of ailments of the foot as well as how to care for the feet of high-risk clients. The course material also covers standards for sterilization protocols and accepted procedures for foot care nurses, records management, interdisciplinary care, and business fundamentals. All supplies and instruments are included.

### Career potential

Graduates will be able to provide foot care in both private practice and in a health-care setting.

### Admission requirements

- Active licensure in Canada as a licensed practical nurse, registered nurse, or nurse practitioner, and license in good standing

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>



**I had great instructors during my time at NorQuest. Very experienced, thorough, patient, and understanding. They were nurses who inspired us all, and always instilled in us that we're going to be great health care aides. I didn't know who I truly was until I got here.**

*Shandella, Health Care Aide*

## HEALTH CARE AIDE

[norquest.ca/hca](http://norquest.ca/hca)

### Certificate

NorQuest's Health Care Aide program is among the largest in Canada and prepares you to be a part of a health-care team in a variety of different settings, providing frontline care to clients in need of assistance.

### Courses 36 TOTAL CREDITS

- Health Care Aide Roles & Responsibilities **LECTURE + LAB (3 CREDITS)**
- Human Body, Health and Chronic Illness **(3 CREDITS)**
- Communication & Documentation in the Health Care Environment **LECTURE + LAB (4 CREDITS)**
- Providing Person-Centred Care and Comfort **LECTURE + LAB (5 CREDITS)**
- Health Care Aide Clinical Placement I **(3 CREDITS)**
- Meeting Complex Care Needs **LECTURE + LAB (5 CREDITS)**
- Special Activities for Clients with Various Health Conditions **LECTURE + LAB (5 CREDITS)**
- Health Care Aide Clinical Placement II **(5 CREDITS)**
- Health Care Aide Consolidated Clinical Placement **(3 CREDITS)**
- Health Care Aide Provincial Exam **(NON-CREDIT)**

For complete course details and program outcomes visit [norquest.ca/hca-courses](http://norquest.ca/hca-courses)

### Career potential

Graduates find work in continuing care institutions, home care agencies, group homes, assisted or supportive living, day programs, specialized care centres and programs, acute care hospitals, and private care.

Health Care Aide graduates must demonstrate the competencies outlined in the Alberta Health Care Aide Competency Profile. See program web page for complete details.

### Admission requirements

- English Language Arts (one of or equivalent)
  - 60% in English Language Arts 20-2
  - 55% in English Language Arts 30-2
- Completion of ACCUPLACER reading and writing assessment (minimum score of 237)
- ELP Requirements<sup>1</sup>
  - Band I – see pages 46–47 for details

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

## HEALTH CARE LEADERSHIP

[norquest.ca/hcl](http://norquest.ca/hcl)

### Post-Diploma Certificate

Learn theoretical knowledge and skills assessment related to leadership and management with a focus on leadership development, cultural sensitivity, communication, organizational behavior, principles of adult education, business fundamentals, strategic planning, and inter-professional collaboration. Students will learn from experienced health care leaders and establish leadership competencies that will allow them to confidently apply for leadership roles within their chosen health profession or related fields.

### Career potential

Upon completion of the post-diploma certificate, individuals with a degree in health or allied health disciplines will be well-positioned for advancement to positions such as team lead, coordinator, manager, supervisor, or educator. Graduates could pursue those roles in a variety of private and public settings including hospitals, continuing care centres, schools, community and government agencies, and private health-care facilities.

### Admission requirements

- Diploma or degree in a health-care field from an accredited institution
- ELP Requirements<sup>1</sup>
  - Band H – see pages 46–47 for details

## INTERDISCIPLINARY THERAPY ASSISTANT

[norquest.ca/ita](http://norquest.ca/ita)

### Diploma

Gain the skills needed to become a valuable member of an interdisciplinary health-care team assisting patients to overcome injuries or impairments. You will develop a strong occupational and physical therapy assistant background and learn to incorporate essential assistant-level skills in speech language therapy and therapeutic recreation.

### Career potential

Graduates will meet industry demand for work in general therapy, rehabilitation, and discipline-specific occupational and physical therapy assistant positions in public and private health care, including clinics, hospitals, and continuing care centres.

### Admission requirements

- Language Arts (one of or equivalent)
    - 60% in English Language Arts 30-1
    - 70% in English Language Arts 30-2
    - 60% in ESLG 1860
    - 70% in ESLG 1898
  - 50% in Mathematics 10C or equivalent
  - 60% in Biology 30 or equivalent
- OR
- Completion of NorQuest Academic Assessment
  - ELP Requirements<sup>1</sup>
    - Band F – see pages 46–47 for details

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

## MEDICAL DEVICE REPROCESSING TECHNICIAN

[norquest.ca/mdrt](http://norquest.ca/mdrt)

### Certificate

Learn to perform the critical work of cleaning, disinfecting, sterilizing, packaging, and storing surgical and medical instruments to prevent and control the spread of infection. Upon graduation you will be prepared to write the Medical Device Reprocessing Technician certification exam through the Canadian Standards Association (CSA). NorQuest College is one of only a few CSA recognized training providers for medical device reprocessing training in Canada.

### Career potential

Graduates find work in medical device reprocessing departments of hospitals and other health facilities. This field is growing steadily with an increasing demand for well-trained technicians.

### Admission requirements

- Language Arts (one of or equivalent)
  - 60% in English Language Arts 30-1
  - 70% in English Language Arts 30-2
  - 60% in ESLG 1860
  - 70% in ESLG 1898

OR

- Completion of NorQuest Academic Assessment
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

## PHARMACY TECHNICIAN

[norquest.ca/pt](http://norquest.ca/pt)

### Diploma

In NorQuest's nationally accredited diploma program, you will acquire the knowledge and skills needed to work in this fast-paced and highly respected occupation. This includes dispensing prescriptions, compounding medications, preparing sterile products, and providing patient care.

### Career potential

Pharmacy technicians work for hospitals, community pharmacies, pharmaceutical companies, and insurance companies.

### Admission requirements

- Language Arts (one of or equivalent)
    - 60% in English Language Arts 30-1
    - 70% in English Language Arts 30-2
  - Mathematics (one of or equivalent)
    - 60% in Mathematics 30-1
    - 60% in Mathematics 30-2
  - 60% in Biology 30 or equivalent
  - 60% in Chemistry 30 or equivalent
  - The four core subjects may be met with a NorQuest Academic Assessment
  - High school diploma, GED, or equivalent
  - Successful completion of NorQuest College Pharmacy Technician diploma arithmetic assessment
  - ELP Requirements<sup>1</sup>
    - Band G – see page 46–47 for details
- OR
- Graduation from high school, CEGEP (general and professional teaching college in Quebec), community college, private career college, or university program in Canada if the program was of at least 3 years' duration and was provided in English with successful completion of three consecutive English language courses. Second-language or additional language courses are not accepted as evidence.

*NOTE: All applicants must meet the language proficiency requirements prior to admission. Language proficiency standards are established by the Alberta College of Pharmacists and NAPRA. No other evidence of ELP will be accepted.*

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

## PRACTICAL NURSE

[norquest.ca/practical-nurse](http://norquest.ca/practical-nurse)

### Diploma

One of the largest in Canada, NorQuest's Practical Nurse program will prepare you to play a vital, frontline role in providing high-quality care to clients in a variety of health-care settings.

### Career potential

Licensed practical nurses are employed in acute care hospitals, continuing care centres, community care settings, client homes, clinics, and doctors' offices.

### Admission requirements

- Language Arts (one of or equivalent)
    - 60% in English Language Arts 30-1
    - 70% in English Language Arts 30-2
    - 60% in ESLG 1860
    - 70% in ESLG 1898
  - Mathematics (one of or equivalent)
    - 60% in Mathematics 20-1
    - 70% in Mathematics 20-2
    - 50% in Mathematics 30-1
    - 60% in Mathematics 30-2
    - 60% in MATH 1524
  - 60% in Biology 30 or equivalent
- OR
- Completion of NorQuest Academic Assessment
  - ELP Requirements<sup>1</sup>
    - Band H – see pages 46–47 for details

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

## PRACTICAL NURSE DIPLOMA FOR INTERNATIONALLY EDUCATED NURSES

[norquest.ca/pndien](http://norquest.ca/pndien)

### Diploma

This program is designed for internationally educated healthcare professionals who are interested in continuing or starting a nursing career in Canada. You will receive hands-on training from language and practical nurse instructors with real-world experience, and you'll gain the knowledge, clinical judgment, and communication skills necessary to succeed as a practical nurse in Alberta. Through collaborative classes, labs, workshops, practicum experiences, and innovative learning strategies, you will be prepared to write the Canadian Practical Nurse Registration Exam and excel in your future nursing career.

### Career potential

Graduates can pursue a career in a variety of health-care settings, including, but not limited to acute care hospitals, continuing care centres, community care settings, client homes, clinics, or doctors' offices.

### Admission requirements

- Diploma or degree in a health care field from an accredited institution outside of Canada
- ELP Requirements<sup>1</sup>
  - Band H – see pages 46–47 for details
  - Applicants who do not meet the ELP requirements stated under Band H may be eligible for the ESL stream if their results are as followed:
    - IELTS Academic: no score below 6 in listening, speaking, reading, and writing
    - TOEFL iBT: 71
    - CELBAN: no score below 7 in listening, speaking, reading, and writing
    - Minimum of 80% in ESLS 7000 or ESLS 7100, and 80% in ESLW 7000 or ESLW 7100
    - Duolingo: 110

Note that the ESL stream is only available in the Winter term.

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

## THERAPEUTIC RECREATION

[norquest.ca/tr](http://norquest.ca/tr)

### Diploma

Learn how to enhance your clients' quality of life through leisure activities. Gain knowledge and skills to plan, implement, and evaluate individual and group therapeutic recreation and social activities, and explore the concepts, theory, and practical experiences related to leadership and critical thinking.

This program allows students to meet the requirements for supporting membership status with the Alberta Therapeutic Recreation Association (ATRA). Effective April 1, 2021, ATRA will require new applicants for professional membership to have a degree in therapeutic recreation or recreation/leisure studies.

Graduates from NorQuest's Hospital Unit Clerk or Medical Office Assistant programs are eligible to apply directly into this program.

### Career potential

Graduates are qualified to work in continuing care, assisted living, hospitals, lodges, and mental and day program settings.

### Admission requirements

- Language Arts (one of or equivalent)
    - 50% in English Language Arts 30-1
    - 70% in English Language Arts 30-2
    - 50% in ESLG 1860
    - 70% in ESLG 1898
  - 50% in Biology 30 or equivalent
- OR
- Completion of NorQuest Academic Assessment
  - ELP Requirements<sup>1</sup>
    - Band F – see pages 46–47 for details

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>



**NorQuest's instructors helped me gain confidence in myself. I knew I had made the right choice of school and program.**

*Hailey, Therapeutic Recreation*

## ACADEMIC UPGRADING

[norquest.ca/au](http://norquest.ca/au)

### Course credits

NorQuest College operates as an accredited high school, offers courses that follow the Alberta Education curriculum, and prepares you to continue your studies at NorQuest or another post-secondary institution. All courses are four months long. Free placement testing is available.

### Admission requirements

- High school transcript with a minimum of 50% in English Language Arts 10-1 or 10-2, or equivalent AND 50% in Mathematics 10C or equivalent OR NorQuest College placement assessment

## FOUNDATIONS FOR LEARNING

[norquest.ca/ffl](http://norquest.ca/ffl)

### Course credits

Strengthen your academic skills in your home community with Foundations for Learning. Delivered in partnership with Community Adult Learning Programs (CALPs) throughout our region, the program offers high school academic support, college preparatory training, and English language training in communities around Alberta.

Take courses online with in-person support at your local CALP.

### Admission requirements

- Recommended that applicants take a NorQuest College placement assessment to determine the appropriate levels of study

# EMPLOYMENT PREPARATION

## APPRENTICESHIP PREP

[norquest.ca/app-prep](http://norquest.ca/app-prep)

### Certificate

Develop the knowledge and skills you need to prepare for the trade entrance exam and entry into any one of 45 designated trades. This program focuses on upgrading, practical trades training, and facilitated work experience.

### Admission requirements

- Grade 8 English Language Arts and Mathematics or equivalent
- ELP Requirements<sup>1</sup>
  - Band C – pages 46–47 for details

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

## DAY HOME PROVIDER

[norquest.ca/dhp](http://norquest.ca/dhp)

### Certificate

This program focuses on both academic and occupational skills through the content of early childhood training. Learn programming, job presentation skills, and how to run a home-based day home business. This program is designed for English language learners.

### Career potential

This certificate will prepare you to become a self-employed day home provider or work in a child care centre. After successfully completing this program, you can apply for Level 1 Early Childhood Educator certification through the Government of Alberta, Human Services.

### Admission requirements

- Grade 5 or equivalent in reading and writing
- ELP Requirements<sup>1</sup>
  - Band B – pages 46–47 for details

Practicum/work experience requirements may apply. See program web page for complete details.<sup>2</sup>

# ENGLISH LANGUAGE TRAINING

## ESL INTENSIVE

[norquest.ca/esl](http://norquest.ca/esl)

### Course credits

Our ESL Intensive Program offers full-time and part-time studies to help you achieve your goals. Classes range from CLB 4 to CLB 8 and help you to advance your digital literacy skills, gain experience studying online, and prepare for further education or employment. We also offer English for Academic Purposes courses to help you meet your specific academic goals.

### Career potential

English skills are vital for success and promotion in any job or career in Canada. NorQuest's ESL Intensive program helps you become qualified for the workplace. Community service learning activities are available to help you make contributions to the community and gain work-related skills while studying.

### Admission requirements

- To determine the appropriate course level, applicants must demonstrate their English language proficiency
  - Standardized tests (CLBPT, CLBA, IELTS, TOEFL, and CELPIP) may be considered
  - Language proficiency assessment must be less than six months old at the time of application for placement in courses
- A minimum CLB or IELTS level of 4 is required for placement into courses

## LANGUAGE INSTRUCTION FOR NEWCOMERS TO CANADA (LINC)

[norquest.ca/linc](http://norquest.ca/linc)

### Course credits

Are you new to Canada? NorQuest College supports your settlement in Alberta and Canada and offers full-time and part-time language training courses and numerous settlement services that will help you develop basic English language proficiency, settlement knowledge, and essential skills. Included in the program are community service learning activities and other work-integrated learning opportunities to help you make meaningful contributions to the community while helping you prepare for further education or gain career-related skills.

Classes range from basic literacy to CLB 8 and include specialized courses such as Digital Literacy or Websafe and several employment preparation and skill building options.

### Career potential

Students who complete the program will have the basic language skills and settlement knowledge they need to better integrate into the Canadian community and pursue further education or career options.

*Note: There are no tuition and fees for eligible students. Tuition is funded by Immigration, Refugees, and Citizenship Canada.*

### Admission requirements

- A permanent resident
- CLB assessment
  - To book an assessment, visit:  
*Language Assessment, Referral, and Counselling Centre*  
8212 118 Avenue NW  
Edmonton, Alberta

# CONTINUING EDUCATION

## TEACHING ENGLISH AS A SECOND LANGUAGE

[norquest.ca/tesl](http://norquest.ca/tesl)

### Completion certificate

Recognized by TESL Canada at Standard 1, this 120-hour certificate program provides you with key principles of second language teaching and the skills, strategies, and tools to help you succeed in teaching English language learners.

Learn new theoretical and practical trends in the field and participate in a practicum to gain classroom application experience and solidify your teaching skills.

### Courses

- Theory of Teaching and Learning
- Linguistics
- Communication Skills
- Teaching in Specific Contexts
- Reflecting on Teaching and Learning
- Practicum

### Admission requirements

- High school diploma
- ELP Requirements<sup>1</sup>
  - Band F – see pages 46–47 for details

## SUPPLY CHAIN

[norquest.ca/scpcp](http://norquest.ca/scpcp)

### Professional certificate

Supply chain management is an increasingly important career as consumers have come to expect goods and services faster, with more convenience, and from anywhere in the world. From logistics and procurement to transportation and bidding and contract management, this 8-month theory plus 4-month work practicum program will prepare you for work across the supply chain industry.

### Career potential

Work toward a Supply Chain Management Professional™ designation from Supply Chain Canada, and explore a career in purchasing, logistics, operations, supply chain, and many others.

### Admission requirements

- Post-secondary diploma or degree
- ELP Requirements<sup>1</sup>
  - Band varies – see program web page for details

## BUSINESS ANALYSIS

[norquest.ca/bapcp](http://norquest.ca/bapcp)

### Professional certificate

Business analysis professionals play a vital role in helping organizations create efficiencies, update processes, and modernize workflows to meet the challenges of today. This 8-month theory plus 4-month work practicum program will prepare you for work as a business analyst by providing the knowledge, skills, and work experience to add value to any organization. You will gain the skills needed to approach and analyze a business problem, design a solution, plan for implementation, and measure the improvements.

### Career potential

Work toward an Entry Certificate in Business Analysis™ from the International Institute of Business Analysis.

### Admission requirements

- Post-secondary diploma or degree
- ELP Requirements<sup>1</sup>
  - Band varies – see program web page for details

## FOOD AND BEVERAGE MANAGEMENT

[norquest.ca/fbm](http://norquest.ca/fbm)

### Professional certificate

This 8-month theory plus 4-month work practicum program will prepare you to become a leader in the food and beverage industry. Unlike other programs that focus on apprenticeship chef training or general hospitality training, NorQuest's Food and Beverage Management program will prepare you to effectively lead teams and manage existing establishments or take your first steps in launching a business.

### Career potential

Gain the skills to become a manager, supervisor, or business owner. You will be prepared for leadership roles in the food and beverage industry, including restaurants, catering companies, event venues, and more.

### Admission requirements

- Post-secondary diploma or degree
- ELP Requirements<sup>1</sup>
  - Band varies – see program web page for details

## FLIGHT ATTENDANT

[norquest.ca/flight](https://norquest.ca/flight)

### Completion certificate

Prepare for an exciting aviation career. From medical incidents to in-flight emergencies and procedures, our experienced instructors will give you the tools and knowledge you need to start your career as a flight attendant. You will also earn an Aviation Food Safety, WHMIS, and First Aid Certificate.

### Career potential

Upon successful completion, you can work for a major airline in the corporate or private sectors as a flight attendant or explore other opportunities such as baggage handler, ground crew, gate attendant, and much more.

## INSURANCE PROFESSIONAL

[norquest.ca/insurance](https://norquest.ca/insurance)

### Completion certificate

Created in partnership with Alberta-based insurance firms, NorQuest's Insurance Professional program prepares students with fundamental knowledge, business training, and other essential skills necessary to succeed in the insurance industry. Gain an education and certificate of completion that's recognized by many of Alberta's insurance firms.

As an online, evening program with a flexible schedule, you can complete your courses while you continue working.

NorQuest's program is shorter than other post-secondary offerings and provides the skills for you to start immediately in the industry.

### Career potential

Insurance Professionals often report strong starting salaries, flexible work styles—with many working from home or in hybrid environments—good benefits, and funding for professional development and continuous learning. As a large industry, there are many different roles and disciplines you can branch into as you continue to develop your professional career.

There are many positions to consider once you are equipped with this education:

- Account assistant
- Account manager assistant
- Broking assistant
- Commercial insurance broker
- Entry level insurance broker
- Entry level personal insurance advisor
- Personal insurance broker
- Technical risk assistant
- Underwriting assistant

## MANAGERIAL EXCELLENCE

[norquest.ca/managerialexcellence](https://norquest.ca/managerialexcellence)

### One microcredential with three digital badges

Taught by experienced professionals, you will learn the skills and frameworks that businesses are using today. Not only will you develop a new understanding of leadership, you will also gain experience applying your knowledge in the community. Combining experiential learning and community-based projects, we offer you a mix of unconventional education and an environment full of diverse thinkers, connections to local business professionals, and opportunities to gain hands-on management experience.

### Career potential

Upon completion you will earn a microcredential to boost your LinkedIn profile and help you stand out in the job market. Further, you will develop leadership strategies and action plans to help leverage your role in your organization.

## → ACCELERATE YOUR CAREER WITH A MICROCREDENTIAL

A microcredential is a series of carefully curated learning activities that provide opportunities to gain specific skills or competencies without enrolling in a credential program.

Developed in consultation with local industry partners, NorQuest's flexible and affordable microcredential courses deliver in-demand skills, fast. Take a class and earn a digital credential to showcase your expertise with your employer, or on social media, your resume or portfolio. Whether you're seeking career advancement or a change of direction, our focused training will equip you for success.

At NorQuest, our microcredential programs are continually in development in response to industry need. Check out some of our newest microcredentials: Supply Chain for the Tourism Sector, Introduction to Applied Research for Innovation, and Family Caregiver Wellness Workshops.

Stay tuned for new additions to our microcredential program calendar.

[norquest.ca/microcredentials](https://norquest.ca/microcredentials)



# ENGLISH LANGUAGE PROFICIENCY

English Language Proficiency (ELP) test results must have been obtained within **two years** of the start date of your program.

\*For specific details about ELP requirements for this program, see the Pharmacy Technician program requirements

\*\*Specific to Practical Nurse Diploma for Internationally Educated Nurses only

\*\*\*For specific details about ELP requirements for this program, see the Health Care Aide program requirements

Note: Some programs' ELP requirements are not listed on this chart. Visit each program page on the website for details.

BAND	PROGRAM	TEST	SCORE
<b>B</b>	• Day Home Provider	CLBA or CLBPT	No section score below 4
		IELTS Academic	4
		TOEFL iBT	32
		CELPiP General	4
		Duolingo	75
		NorQuest Coursework	Minimum 80% in ESLS 4000 or 4100, and 80% in ESLW 4000 or 4100
<b>C</b>	• Apprenticeship Prep	CLBA, CLBPA or CLBPT	No section score below 5 in listening and speaking
		IELTS Academic	5
		TOEFL iBT	40
		Duolingo	85
		NorQuest Coursework	Minimum 80% in ESLS 5000 or 5100, and 80% in ESLW 5000 or 5100

BAND	PROGRAM	TEST	SCORE
<b>E</b>	<ul style="list-style-type: none"> <li>Accounting Technician</li> <li>Administrative Professional</li> <li>Business Administration</li> <li>Business Analysis</li> <li>Food and Beverage Management</li> <li>Supply Chain</li> </ul>	CLBA	7 (Business Analysis, Food and Beverage Management, and Supply Chain only)
		IELTS Academic	6, no section score below 5.5
		TOEFL iBT	71
		Cambridge English Language Assessment	170-179
		CAEL	60
		PTE Academic	54
		Duolingo	105
		NorQuest Coursework	Minimum 80% in ESLS 7000 or 7100 (ESLG 2101), and 80% in ESLW 7000 or 7100 (ESLG 2103)
<b>F</b>	<ul style="list-style-type: none"> <li>Addictions Recovery Practitioner</li> <li>Arts and Sciences</li> <li>Autism Studies</li> <li>Behaviour and Regulation Studies</li> <li>Child and Youth Care</li> <li>Community Support Worker</li> <li>Dental Office Assistant</li> <li>Disability Studies</li> <li>Early Learning and Child Care</li> <li>Educational Assistant</li> <li>Energy Management</li> <li>Environmental Technician</li> <li>Hospital Unit Clerk</li> <li>Indigenous Studies</li> <li>Interdisciplinary Therapy Assistant</li> <li>Justice</li> <li>Machine Learning Analyst</li> <li>Medical Device Reprocessing Technician</li> <li>Medical Office Assistant</li> <li>Mental Health Recovery Practitioner</li> <li>Settlement Studies</li> <li>Social Work</li> <li>Teaching English as an Additional Language Professional</li> <li>Therapeutic Recreation</li> <li>Veterinary Office Assistant</li> </ul>	IELTS Academic	6.5, no section score below 6
		TOEFL iBT	84, no section score below 21
		Cambridge English Language Assessment	180, no section score below 165
		CAEL	70, no section score below 70
		PTE Academic	59, no section score below 56
		Duolingo	115
		NorQuest Coursework	Minimum 80% in ESLS 8000 or 8100, and 80% in ESLW 8000 or 8100; or 50% in ESLG 1860 and 1861; or 50% in ESLG 1898 and ESLG 1899
			50% in ESLG 1898 and 1899 not accepted for Teaching English as a Second Language
<b>G</b>	• Pharmacy Technician*	IELTS Academic	7 listening, 7 speaking, 7 reading, 6.5 writing
		OET	B listening, B speaking, B reading, C+ writing
<b>H</b>	<ul style="list-style-type: none"> <li>Health Care Leadership</li> <li>Practical Nurse</li> <li>Practical Nurse Diploma for Internationally Educated Nurses**</li> </ul>	IELTS Academic	No score below: 7.5 listening, 7 speaking, 6.5 reading, 7 writing No score below: 6 in listening, speaking, reading, and writing**
		TOEFL iBT	94 71**
		CELBAN	No score below: 10 listening, 8 speaking, 8 reading, 7 writing No score below: 7 in listening, speaking, reading, and writing**
		Duolingo	110**
		NorQuest Coursework	Minimum 50% in ESLG 1860 and 1861 Minimum of 80% in ESLS 7000 or ESLS 7100, and 80% in ESLW 7000 or ESLW 7100**
<b>I</b>	• Health Care Aide***	CLBA or CLBPA	7
		IELTS Academic	6, no section below 5.5
		TOEFL iBT	71
		Duolingo	95
		CELPiP	7, no section score below 6



# FUNDING YOUR EDUCATION

NorQuest empowers students to make the best financial decisions for their education.

## FUNDING YOUR EDUCATION

Through awards, bursaries, and student advising, NorQuest helps remove financial barriers so students can start their educational journey with less stress and more confidence.

## STUDENT FINANCIAL ADVISING

NorQuest's Student Financial Advisors are available to provide one-on-one support. The advisors can review application forms, offer insights into maximizing funding, and provide valuable information on loan repayments. Once a learner applies for their program of choice, they can reach out to a Student Financial Advisor at [student.advisor@norquest.ca](mailto:student.advisor@norquest.ca).

## STUDENT LOANS AND GOVERNMENT GRANTS

There are several funding and loan options available to students. Education is an investment of time and money, and government student loans and funding are designed to supplement students' resources and help them reach their goals.

## LEARN MORE ABOUT WAYS TO PAY FOR YOUR EDUCATION AT [NORQUEST.CA/FUNDING](https://norquest.ca/funding)

### 2023–2024 ACADEMIC YEAR



**\$977,173**  
Total funds distributed



**1,524**  
Number of students that received a bursary or scholarship



**42**  
Number of Shine Awards recipients



**25**  
Number of 1000WOMEN4STEM recipients

# HOW TO APPLY

- 1 APPLY THROUGH [APPLYALBERTA.CA](https://applyalberta.ca)
- 2 SEND IN TRANSCRIPTS AND OTHER REQUIRED DOCUMENTS
- 3 ACCEPT YOUR OFFER

## BEFORE YOU APPLY

Contact a Student Recruiter at [student.recruiters@norquest.ca](mailto:student.recruiters@norquest.ca) if you need help understanding the admission requirements or determining which program is the perfect fit for you.

## AFTER YOU APPLY

Contact a Student Advisor at [student.advisor@norquest.ca](mailto:student.advisor@norquest.ca) if you need help planning out your academic schedule, determining your goals, or applying for funding.

# NORQUEST ALUMNI NETWORK



You will always have a place here. The moment you graduate from a program at NorQuest, you become part of the Alumni community. Get access to exclusive benefits, networking groups, and opportunities to stay connected with your classmates through events, volunteering, and more.



Being a NorQuest alumni to me means being part of a lifelong family and sense of community.

*Hayden Korethoski  
Health Care Aide graduate*

## ALUMNI BENEFITS

- Preferred rates on home, auto, and life insurance through TD Insurance
- Exclusive discounts on TELUS internet, home phone, mobility, and Optik TV packages
- Discounted memberships at participating City of Edmonton recreation centres
- Ticket discounts for Broadway Across Canada
- 10% discounts at The Core
- Access to Perkopolis's members-only perks and discounts
- Ongoing access to the library's physical collection
- Free career support for up to six months after graduation
- Immigration advising for up to one year after graduation
- Career support for Indigenous alumni through the Indigenous Career Centre

We're always adding new, exciting benefits to our list. Visit [norquest.ca/alumni](https://norquest.ca/alumni) to learn more.

# ACADEMIC SCHEDULE



## 2025

Term	Applications open	Term begins/tuition due	Term ends
Winter	February 1, 2024	January 6, 2025	April 25, 2025
Spring	June 1, 2024	May 5, 2025	August 22, 2025
Fall	October 1, 2024	September 2, 2025	December 19, 2025

## 2026

Term	Applications open	Term begins/tuition due	Term ends
Winter	February 1, 2025	January 5, 2026	April 24, 2026
Spring	June 1, 2025	May 4, 2026	August 21, 2026

Dates may be subject to change.  
Visit [norquest.ca/academicschedule](https://norquest.ca/academicschedule) for details.  
Visit [norquest.ca/tuition](https://norquest.ca/tuition) for tuition and fee details.

## OPEN HOUSE

Saturday, Oct 19, 2024  
Saturday, Mar 15, 2025  
[norquest.ca/openhouse](https://norquest.ca/openhouse)

## CONTACT STUDENT RECRUITMENT

780 644 5927  
[student.recruiters@norquest.ca](mailto:student.recruiters@norquest.ca)

For answers to frequently asked questions and more, visit [norquest.ca/request-information](https://norquest.ca/request-information).



## FOOTNOTES


Admission requirements may be subject to change. For the most current information, please visit [norquest.ca](https://norquest.ca). Conditional or provisional admission may be granted to applications who are missing academic requirements after satisfying other conditions. See website for details.

### ELP requirements<sup>1</sup>

All applicants must provide proof of English Language Proficiency (ELP) prior to admission. Visit [norquest.ca/elp](https://norquest.ca/elp) for details and a list of ways to meet ELP requirements. If you are meeting ELP requirements by taking a test, your results must be obtained within two years of the start of your program.

### Practicum/work experience<sup>2</sup>

Many programs require documentation for non-academic requirements as condition of admission or to participate in practicum experiences. These may include Police Information Check, WHMIS, First Aid/CPR certification, current immunizations, coursework, co-op work permit (for international students), or others. Visit [norquest.ca](https://norquest.ca) for more details.



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