



Housing Support Worker – Youth Housing First Program

Are you organized, resourceful and a team player who is passionate in supporting young adult participants (ages 16-24) with their household & tenancy goals and ensuring their needs are being met? The Youth Housing First Program utilizes a critical time intervention (CTI) approach to empower young adults to self-determine their interests and goals in support of their housing and tenancy needs.

Due to some additional funding received, e4c is hiring a Housing Support Worker (HSW) who builds relationships with program participants through the use of non-judgmental, person-centered and goal-oriented approaches. You will empower program participants through exploring their talents and interests to support their tenancy goals and connections with their communities. The HSW advocates for youth housing sustainability through collaborating with community service providers, coordinating referral services to support housing and living expenses and performing at home visitations. You will develop and maintain case assessments, manage a caseload of 20 young adult participants, provide on-going support and ensure that data collection and management supports participant outcomes.

Hours: Full-time position: 40 hours per week: typically 8:30am to 4:30pm; must be willing to work flexible hours and requires regular travel around the city of Edmonton.

Why Join Our Team

- Empower youth through rapport building, role modelling and life skill building activities.
- Robust benefit program, RRSP contributions, 3 weeks' vacation, EAP and other work related benefits.
- In-house collaborative training opportunities and supervisory coaching sessions to build knowledge, skills and tools relevant to your role.
- Be supervised and mentored through observation, formal and informal coaching session and overall recognition of successes in support of your professional capacity.
- Connect with a variety of stakeholders – team members, residents, general public and community members to build and model positive neighbor relations.

In Your Role You Will

- Advocate for youth housing sustainability, health, basic and other needs.
- Coordinate and refer services accessed by youths.
- Provide on-going support to youths once they have transitioned into the community through home visitation using best practices.
- Build relationships with the youth and their supports to ensure that their needs are being met.
- Explore with youths their hidden talents and interests and support them in the development of those talents and interests.
- Develop and maintain case assessments, data entry and data collection.
- Secure funding for youth housing and living expenses through Alberta Works, AISH, Child and Family Services etc.
- Maintain client efforts through the use of ETO database.



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Education and Certifications

Required

- Diploma in Social Work, Child and Youth Care, in a human service field or equivalent
- Police Information Check with Vulnerable Sector Check.
- Child Intervention Check.
- Required (or willingness to obtain): Standard First Aid, Suicide Intervention Training, De-escalation, Harm Reduction and Aboriginal Awareness Training.
- Valid Class 5 Driver's License and access to a reliable vehicle.
- Proof of Vehicle Insurance (with proof of \$2 million dollar liability coverage), Vehicle Registration and 3 Year Drivers Abstract.

Recommended

- Mental Health First Aid, De-escalation Certificate, Harm Reduction Training and Cultural Awareness

Experience

- 1+ year of related direct service experience; previous experience working with youth is an asset.
- Experience working with LGBTQ2+, Indigenous, refugee and immigrant populations.
- Working knowledge of harm reduction, abuse and trauma, sexual exploitation, addictions, mental health, homelessness, inner city, indigenous culture and community resource supports.
- Experience with documentation and data collection practices to help inform outcomes of program.

Competencies

- **Empathetic Outlook:** The ability to perceive and understand the feelings and attitudes of others; the ability to place oneself "in the shoes" of another and to view a situation from their perspective.
- **Communication:** Comfortable communicating formally, informally, in groups and one-on-one. Able to obtain and share information, ideas, and problems. Able to ask for advice, support and accept feedback.
- **Relationship Building:** Able to build formal and informal professional relationships. Fosters respect and reciprocity with participants/tenants, team members, other e4c personnel, external service providers and community members.
- **Accountability:** Able to define expectations for self and others and to act to fulfill these expectations. Able to self-reflect, monitor and correct one's own actions, as well as others' actions).
- **Detail Oriented:** Able to manage scheduling, completing multiple assessments and data entry. Focuses on the details that matter, checks work, ensures that tasks are completed as asked.
- **Resourceful:** Able to find innovative ways to overcome obstacles or solve problems; finding ways to deal with challenging situations with resources available in the community.

Apply

Please submit a Cover Letter and Resume outlining your experience and qualifications to:

- Email: careers@e4calberta.org
- Website: www.e4calberta.org

At e4c diversity is our strength. We embrace diversity and offer equal opportunities to all qualified applicants. We welcome your application regardless of origin, culture, ethnicity, age, ability, gender identity or faith.

Thank you to all those apply. Only those short-listed will be contacted for an interview.